



Chanon <tonmai12369@gmail.com>

Booking confirmation with Agoda - Booking ID: 617799159

Agoda Customer Service <no-reply@agoda.com>
To: tonmai12369@gmail.com

Fri, Jan 16, 2026 at 10:02 PM



Your booking is now confirmed!

Hi Chanon khongprasongsiri,

For reference, your booking ID is 617799159. To view, cancel, or modify your booking, use our easy self service.

[Manage my booking](#)

Hotel Palazzuolo ★★★★★



Via Palazzuolo 71, Florence, Italy, 50123

Firenze, Italia

[Directions](#)

Check in
Friday January 30, 2026

Check out
Sunday February 1, 2026

You can also easily find out about property policies and amenities in [Manage my booking](#)

Contact property

For any questions related to the property, please contact property directly.

Booking Information

Reservation 1 room, 2 nights

Room type Double or Twin Room

Lead guest Chanon khongprasongsiri

Occupancy 2 adults

Benefits **Free WiFi**

Special request I'd like twin beds

(All special requests are subject to availability upon arrival.)



Booking is confirmed and paid.

Payment details

Rooms

1 room(s) x 2 night(s) € 116.31

Taxes And Fees € 11.63

Total Charge € 127.94

Includes taxes and fees

Paid Today € 127.94

Paid with ••••0052

Cancellation Policy

Partially Refundable

Until January 28th 11:59pm (Florence time)

Non-Refundable

From January 29th 12:00am (Florence time)

Important Information

Any cancellation received within 15 days prior to the arrival date will incur a charge of 61% of the booking value. Any cancellation received within 1 day prior to the arrival date will be charged for the entire stay. Failure to arrive at your hotel or property will be treated as a No-Show and will incur a charge of 100% of the booking value (Hotel policy).



Help us reach you when it matters

Leave us your phone number, so we can reach you faster with urgent updates that may affect your travel plans.

[Add Phone number](#)

Manage my booking

Using our convenient self-service, you can sign into your account any time to re-send confirmations, get a receipt, make requests, cancel your booking, change dates or amend guest name.



[Share booking confirmation](#)

Resend your booking confirmation to yourself or others.



[Send a receipt](#)

Get a receipt sent to you for business use.



[Special requests](#)

Ask the property to add extra beds, breakfast, or amenities.



[Cancel booking](#)

Cancel your booking online easily.



[Change dates](#)

Amend your booking dates.



[Manage guests](#)

Amend the lead guest's name.

Plan your journey to your hotel

Book your ride in advance for a hassle-free trip



Book your airport transfer

Get to your hotel easily and securely



Rent a car

Find an ideal ride for your trip

Need more hotels for your trip?

Up to 5% off



Book another place to stay

We have unlocked the best deals with Trip Savings

1 Feb - 2 Feb · 2 adults

Need more information or support?

Keep your booking reference number **617799159** handy and within reach. You'll need it if you would like to contact our customer support.

Quickly find out how you can manage your booking online in our content rich FAQ library.

[Browse our FAQ for quick answers](#)

Important Notes

- Important notice: to protect your personal data and payment information, never disclose your personal data or payment information or transfer funds to any person calling or messaging you from unofficial communication channels outside of Agoda's platform. If you have received such communications, please report any suspicious or fraudulent activity by contacting our customer support and always check with us if you are unsure before responding to external or suspicious communications (calls, emails, text messages, etc.)
- Important notice: At check-in, you must present the credit card used to make this booking and a valid photo ID with the same name. Failure to do so may result in the property requesting additional payment or your reservation not being honored. If you have submitted additional documentation for a third party booking or paid via a different payment method, please disregard the note above.

- All rooms are guaranteed on the day of arrival. In the case of a no-show, your room(s) will be released and you will be subject to the terms and conditions of the Cancellation/No-Show Policy specified at the time you made the booking as well as noted in the Confirmation Email.
- The total price for this booking does not include mini-bar items, telephone usage, laundry service, etc. The hotel will bill you directly.
- In cases where Breakfast is included with the room rate, please note that certain hotels may charge extra for children travelling with their parents. If applicable, the hotel will bill you directly. Upon arrival, if you have any questions, please verify with the hotel.

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- ✓ Get even better deals and prices
- ✓ Manage your booking from anywhere, any time



This is a post-only mailing. Please do not respond to this message.

We notified Hotel Palazzuolo (Hotel Palazzuolo) of your upcoming booking. We wish you a pleasant stay.

If you want to change your preferences for receiving promotion-related content, visit [here](#)

This email was sent by: Agoda Company Pte. Ltd., 36 Robinson Road, #20-01 City House, Singapore, 068877

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